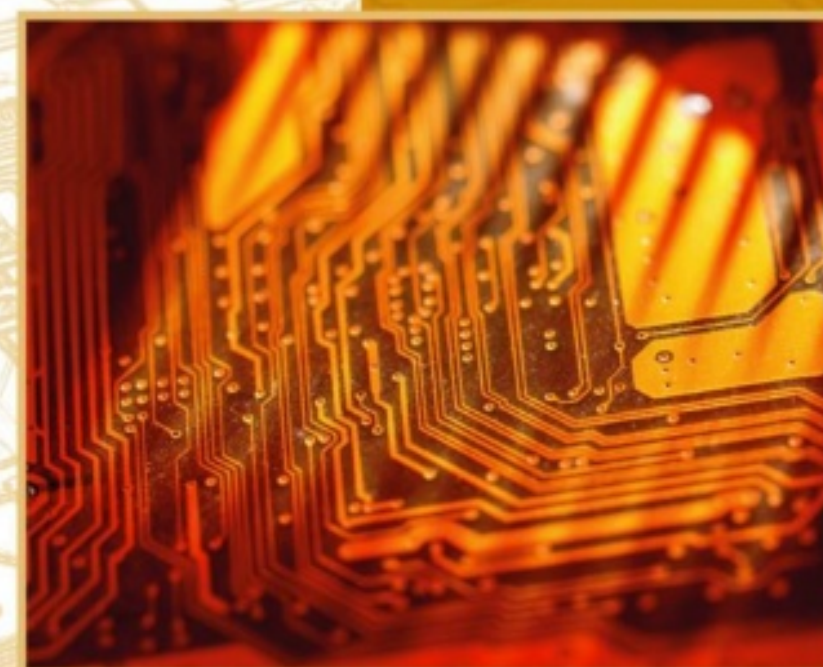


English for Information Technology

2

Vocational English
Course Book



David Hill

Series editor David Bonamy



CD-ROM

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Working in IT

- describe IT-related jobs and duties
- talk about what IT companies do
- discuss IT workplace rules
- make suggestions, agree and disagree

IT jobs and duties

Speaking 1 Work in pairs or small groups. Discuss these questions.

- 1 How do you use IT? Think about work, study and fun.
- 2 What devices do you use?
- 3 What software do you use?

Listening 2  **02** Listen to six people introducing themselves. What jobs do they do? Complete the sentences. Then compare answers with a partner.

database administrator	helpdesk supervisor	project manager
software developer	support technician	systems analyst



1 Maria is a _____.



2 Ahmed is a _____.



3 Freddy is a _____.



4 Hana is a _____.



5 Tim is a _____.



6 Sophie is a _____.

3 Listen again. Complete these collocations.

write *software*

1 supervise _____

6 diagnose _____

2 have _____

7 design _____

3 be responsible _____ IT projects

8 maintain _____

4 look _____ computers

9 write _____ for software

5 install _____

Pronunciation **4** Work in pairs or small groups. Underline the stressed syllables in the collocations in 3. Listen to track 02 again and check your answers. Then practise saying the collocations with the correct stress.

Vocabulary **5** Work in pairs. How many new collocations can you make with the verbs in 3?
be responsible for a department

Speaking **6** Work in pairs. What does each person in 2 do in their job? Use the collocations in 3.

An IT project manager is responsible for IT projects.

7 Work in small groups. List any other IT jobs you can think of. What do people in these jobs do? Which jobs would/wouldn't you like to do? Why?

Listening **8**  **03** Listen to an IT employee telling his new manager about his job. What do you think his job is?



9 Listen again. Tick ✓ the things that usually happen.

- 1 ☐ Robert checks emails.
- 2 ☐ Robert has emails waiting for him.
- 3 ☐ Robert visits people at their desks.
- 4 ☐ Sales people have problems.
- 5 ☐ Robert attends meetings.
- 6 ☐ Robert visits other companies.

10 Listen again. Write these phrases in the correct place in the sentences in 9.

from time to time generally hardly ever normally
occasionally usually

Language

Expressing frequency

Adverbs of frequency (*usually, sometimes, hardly ever, etc.*) normally go before the main verb. Some adverbs (e.g. *sometimes, occasionally, normally*) can also go at the beginning or end of a sentence.

Zafia **almost always** checks her email first thing in the morning.

I have to call a support technician **occasionally**.

Time expressions (*once a week, from time to time, all the time, etc.*) go at the beginning or end of the sentence.

Pawel takes training courses **two or three times a year**.

Speaking **11** Work in pairs. Choose a job from 2. Then take turns to interview your partner about his/her job.

Tell me about your current job. What are your duties? How often do you ...?

IT organisations

Speaking 1 Work in pairs. Choose a technology company and list activities the company carries out.

Vocabulary 2 Read the company profiles and find words that match these definitions.

- 1 a company or companies that sell things (Futachiba) _____, _____
- 2 companies that make things to sell (Futachiba) _____
- 3 factories (Futachiba) _____
- 4 things a company sells (Futachiba) _____
- 5 using software that runs and stores information on the internet (IBGroup) _____
- 6 customers (IBGroup) _____
- 7 start selling a new product (Digital World) _____

Futachiba

Futachiba is a leading international provider of computer hardware. The company is among the top five suppliers internationally of servers and among the top ten manufacturers of laptop computers. We have production facilities in six countries and we sell our products to almost every country in the world. With service centres in all our major markets, we provide a very high level of customer service.



IBGroup

We are a fast-growing private company that supplies cloud computing services internationally. Our products include online office applications such as word processing, spreadsheet, presentation and database programs, which people can use on the internet anywhere and at any time. Our clients include major corporations, as well as many small and medium-sized companies.



War of the Suns II

Digital World

At Digital World we proudly design the most popular games in the world! We are excited every day by the great feedback we get from our favourite people: our game-playing customers. You can play our award-winning games on all the major computer operating systems, including Windows and Mac OS. Many of them are also available for Apple iOS and Android. Our wonderful staff started developing games in 2005 and continue to work on new, highly entertaining products. We expect to launch the next version of our biggest game, *War of the Suns*, next month.

Reading 3 Read the company profiles in 2 again and answer these questions. Then compare answers with a partner.

Which company or companies:

- 1 is getting bigger? _____
- 2 develops software? _____, _____
- 3 makes things in more than one country? _____
- 4 has a new product to launch? _____
- 5 sells software for use on the internet? _____