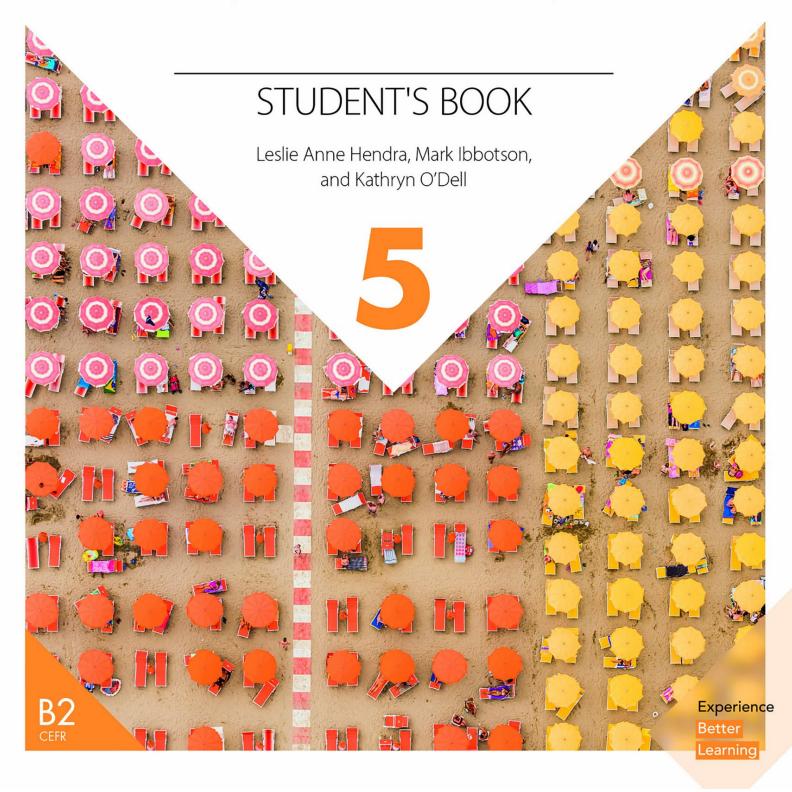
EVOLVE



CAMBRIDGE UNIVERSITY PRESS

University Printing House, Cambridge CB2 8BS, United Kingdom

One Liberty Plaza, 20th Floor, New York, NY 10006, USA

477 Williamstown Road, Port Melbourne, VIC 3207, Australia

314-321, 3rd Floor, Plot 3, Splendor Forum, Jasola District Centre, New Delhi - 110025, India

79 Anson Road, #06-04/06, Singapore 079906

Cambridge University Press is part of the University of Cambridge.

It furthers the University's mission by disseminating knowledge in the pursuit of education, learning and research at the highest international levels of excellence.

www.cambridge.org

Information on this title: www.cambridge.org/9781108405331

© Cambridge University Press 2020

This publication is in copyright. Subject to statutory exception and to the provisions of relevant collective licensing agreements, no reproduction of any part may take place without the written permission of Cambridge University Press.

First published 2020

```
20 19 18 17 16 15 14 13 12 11 10 9 8 7 6 5 4 3 2 1
```

Printed in Dubai by Oriental Press

A catalogue record for this publication is available from the British Library

```
ISBN 978-1-108-40533-1 Student's Book
ISBN 978-1-108-40511-9 Student's Book A
ISBN 978-1-108-40926-1 Student's Book B
ISBN 978-1-108-40534-8 Student's Book with Practice Extra
ISBN 978-1-108-40513-3 Student's Book with Practice Extra A
ISBN 978-1-108-40927-8 Student's Book with Practice Extra B
ISBN 978-1-108-40907-0 Workbook with Audio
ISBN 978-1-108-40881-3 Workbook with Audio A
ISBN 978-1-108-41195-0 Workbook with Audio B
ISBN 978-1-108-40519-5 Teacher's Edition with Test Generator
ISBN 978-1-108-41074-8 Presentation Plus
ISBN 978-1-108-41205-6 Class Audio CDs
ISBN 978-1-108-40800-4 Video Resource Book with DVD
ISBN 978-1-108-41450-0 Full Contact with DVD
ISBN 978-1-108-41156-1 Full Contact with DVD A
ISBN 978-1-108-41421-0 Full Contact with DVD B
```

Additional resources for this publication at www.cambridge.org/evolve

Cambridge University Press has no responsibility for the persistence or accuracy of URLs for external or third-party internet websites referred to in this publication, and does not guarantee that any content on such websites is, or will remain, accurate or appropriate. Information regarding prices, travel timetables, and other factual information given in this work is correct at the time of first printing but Cambridge University Press does not guarantee the accuracy of such information thereafter.

ACKNOWLEDGMENTS

The Evolve publishers would like to thank the following individuals and institutions who have contributed their time and insights into the development of the course:

Asli Derin Anaç, Istanbul Bilgi University, Turkey; Claudia Piccoli Díaz, Harmon Hall, Mexico; Daniel Martin, CELLEP, Brazil; Daniel Nowatnick, USA; Devon Derksen, Myongji University, South Korea; Diego Ribeiro Santos, Universidade Anhembri Morumbi, São Paulo, Brazil; Esther Carolina Euceda Garcia, UNITEC (Universidad Tecnologica Centroamericana), Honduras; Gloria González Meza, Instituto Politecnico Nacional, ESCA (University), Mexico; Heidi Vande Voort Nam, Chongshin University, South Korea; Isabela Villas Boas, Casa Thomas Jefferson, Brasilia, Brazil; Ivanova Monteros, Universidad Tecnológica Equinoccial, Ecuador; Lenise Butler, Laureate Languages, Mexico; Luz Libia Rey G, Centro Colombo Americano Bogotá, Colombia; Maria Araceli Hernández Tovar, Instituto Tecnológico Superior de San Luis Potosí, Capital, Mexico; Monica Frenzel, Universidad Andres Bello, Chile; Ray Purdey, ELS Educational Services, USA; Roberta Freitas, IBEU, Rio de Janeiro, Brazil; Rosario Aste Rentería, Instituto De Emprendedores USIL, Peru; Verónica Nolivos Arellano, Centro Ecuatoriano Norteamericano, Quito, Equador.

To our speaking competition winners, who have contributed their ideas:

Alejandra Manriquez Chavez, Mexico; Bianca Kinoshita Arai Kurtz, Brazil; Gabriel Santos Hernández, Mexico; Gerardo Torres, Mexico; Giulia Gamba, Brazil; Hector Enrique Cruz Mejia, Honduras; Jorge, Honduras; Ruben, Honduras; Stephany Ramírez Ortiz. Mexico: Veronica. Ecuador.

To our expert speakers, who have contributed their time:

Bojan Andric, Carolina Hakopian, Jacqueline Castañeda Nuñez, Lucia D'Anna, Odil Odilov, Wendy Sanchez-Vaynshteyn.

And special thanks to Wayne Rimmer for writing the Pronunciation sections, and to Laura Patsko for her expert input.

Authors' Acknowledgments

The authors would like to extend their warmest thanks to the team at Cambridge University Press. They'd particularly like to thank Gillian Lowe and Nino Chelidze for their kind, thorough, and encouraging support.

Leslie Anne Hendra would like to thank Michael Stuart Clark, as always.

Mark Ibbotson would like to thank Nathalie, Aimy, and Tom.

Kathryn O'Dell would like to thank Kevin Hurdman for his support throughout the project and for his contribution to this level.

The authors and publishers acknowledge the following sources of copyright material and are grateful for the permissions granted. While every effort has been made, it has not always been possible to identify the sources of all the material used, or to trace all copyright holders. If any omissions are brought to our notice, we will be happy to include the appropriate acknowledgements on reprinting and in the next update to the digital edition, as applicable.

Key: REV = Review, U = Unit.

Text

U1: Text from 'The Maker Movement Taking Over America. Here's How.' by Zara Stone, 11.12.2015. Copyright © Zara Stone. Reproduced with permission; U3: Adapted text from 'Quiet Revolution'. Copyright © Susan Cain. Reproduced with kind permission; U5: Wareable Ltd. for the adapted text from 'I tried VR therapy to cure my fear of flying' by Luke Johnson. Copyright © Wareable Ltd. Reproduced with kind permission; U6: The Moth for the text from 'Storytelling Tips & Tricks'. Copyright © The Moth. Reproduced with kind permission; MailOnline for the adapted text from 'Man trades up from a paperclip to a house', MailOnline, 11.07.2006. Copyright @ MailOnline. Reproduced with permission; U7: Interview text of 'Sofian and Nathalie'. Copyright © Nathalie Grandjean and Sofian Rahmani. Reproduced with kind permission of Mark Ibbotson; TalentSmart Inc. for the text from 'Why You Should Spend Your Money on Experiences, Not Things' by Travis Bradberry, Ph.D. Copyright © TalentSmart and Dr. Travis Bradberry. Reproduced with kind permission; U8: The Guardian for the adapted text from 'How to complain effectively' by Anna Tims, The Guardian, 18.02.2010. Copyright Guardian News & Media Ltd 2018. Reproduced with permission; U9: The Art of Manliness for the text from 'How to Make Small Talk with Strangers: My 21-Day Happiness Experiment' by John Corcoran, https://smartbusinessrevolution.com/. Copyright © Art of Manliness. Reproduced with kind permission;

U10: Telegraph Media Group Limited and Michal Ben-Josef Hirsch for text 'Can you find your doppelganger in a day?' by Maxine Frith. Copyright © Telegraph Media Group Limited 2015 and Michal Ben-Josef Hirsch. Reprinted by permission of Telegraph Media Group Limited and Michal Ben-Josef Hirsch. All rights reserved; Monster Worldwide for the text from '8 ways to make your social media profile an employer magnet' by Mack Gelber. Copyright 2018 - Monster Worldwide, Inc. All Rights Reserved. U11: SiteSell Inc. for the text from 'Fake Reviews: Spot 'em and Stop 'em!' by Ken Envoy. Copyright © Ken Evoy, Founder & CEO of SiteSell. Reproduced with kind permission; U12: Interview text of 'Kevin Hurdman'. Copyright © Kathryn O'Dell with Kevin Hurdman. Reproduced with kind permission.

Photography

The following photographs are sourced from Getty Images.

U1-U12: Tom Merton/Caiaimage; U1: Alex Trautwig/Major League Baseball; xavierarnau/E+; Mathisa_s/iStock/Getty Images Plus; MajchrzakMorel/DigitalVision; Spin12/iStock/Getty Images Plus; Steven Puetzer/Corbis/Getty Images Plus; RyanJLane/E+; stocksnapper/iStock/Getty Images Plus; Halfdark; Morsa Images/

DigitalVision; Emma Farrer/Moment; TommL/E+; Hero Images; Pacific Press/ LightRocket; JGI/Jamie Grill; alexsl/E+; Pekic/E+; Halfdark; kozak_kadr/iStock/Getty Images Plus; Images Of Our Lives/Archive Photos/Getty Images Plus; TonyBaggett/ iStock/Getty Images Plus; SuperStock/Getty Images Plus; Michelle Bennett/ Lonely Planet Images/Getty Images Plus; RyanJLane/E+; George Marks/Retrofile RF; U2: Tunatura/iStock/Getty Images Plus; frentusha/iStock/Getty Images Plus; Science Photo Library - NASA/ESA/STSCI/J.HESTER & A.LOLL, ASU/Brand X Pictures; Rodolfo Parulan Jr/Moment; Martín Damian Monterisi/iStock/Getty Images Plus; Jonathan Therrien/500px Prime; robas/iStock/Getty Images Plus; PeopleImages/ E+; damircudic/E+; Emilija Manevska/Moment; AFP/Stringer; Wolfgang Kaehler/ LightRocket; Wildroze/E+; THEPALMER/iStock/Getty Images Plus; tdub_video/E+; swissmediavision/E+; U3: andresr/E+; Roger Hunt/500px; Lisa Barber/Photolibrary/ Getty Images Plus; sergoua/iStock/Getty Images Plus; Ekaterina Gorskikh/EyeEm; Franziska Uhlmann/EyeEm; Svetlana Zhukova/Moment; Sisoje/E+; Noah Clayton; Tara Moore/Taxi/Getty Images Plus; Ronnie Kaufman/DigitalVision; Martin Beck/ arabian Eye; Anthony Charles/Cultura; Jon Feingersh Photography Inc/Digital Vision; Jose Luis Pelaez Inc/DigitalVision; Francesco Carta fotografo/Moment; Seth Joel/ The Image Bank/Getty Images Plus; Blair_witch/iStock/Getty Images Plus; Reinhardt Dallgass/EyeEm; kali9/E+; Patrick Frischknecht/robertharding/Getty Images Plus; H. Armstrong Roberts/ClassicStock/Archive Photos/Getty Images Plus; FG Trade/ E+; Cris Cantón Photography/Moment; Ippei Naoi/Moment; Mawardi Bahar/ EyeEm; Emmanuel Nalli/iStock/Getty Images Plus; Putra Kurniawan/EyeEm; Angela Bax/EyeEm; ajr_images/iStock/Getty Images Plus; Delmaine Donson/E+; REV1: fotoVoyager/iStock Unreleased; U4: Graiki/Moment Unreleased; GeorgePeters/ E+; Pete Saloutos/Image Source; Klaus Vedfelt/DigitalVision; Vesnaandjic/E+; Emilija Manevska/Moment; Peoplelmages/E+; Sean Gladwell/Moment; Hinterhaus Productions/DigitalVision; South_agency/E+; Michel Dória/Moment; Caiaimage/Chris Ryan; U5: Visual China Group; Ariel Skelley/DigitalVision; real444/E+; Luis Alvarez/ DigitalVision; Asia-Pacific Images Studio/E+; FREDERIC J. BROWN/AFP; SOPA Images/ LightRocket; Brent Olson/Moment; John Lamb/The Image Bank/Getty Images Plus; pbombaert/Moment; 10'000 Hours/DigitalVision; SolStock/E+; Django/E+; Hero Images; U6: SAFIN HAMED/AFP; Michel PONOMAREFF/PONOPRESSE/Gamma-Rapho; Idaho Statesman/Tribune News Service; Bryn Hughes Photography/DigitalVision; 5m3photos/Moment; Caiaimage/Chris Ryan/OJO+; Daniele Carotenuto Photography/ Moment; kozmoat98/iStock/Getty Images Plus; Chayapon Bootboonneam/EyeEm; by wildestanimal/Moment Open; ADRIAN DENNIS/AFP; Caiaimage/Sam Edwards; Butsaya/iStock/Getty Images Plus; WHL; ilbusca/E+; Hiroshi Watanabe/Stone/Getty Images Plus; Chris Tobin/DigitalVision; Simon Winnall/Stone/Getty Images Plus; Martin Barraud/The Image Bank/Getty Images Plus; REV2: selimaksan/E+; U7: Barcroft Media; Flying Colours Ltd/DigitalVision; Ariel Skelley/Photodisc; Nancy Honey/Cultura; Sophie Powell/EyeEm; wanderluster/iStock/Getty Images Plus; kolderal/Moment; Bread and Butter/Digital Vision; Erik Isakson; Franz Pritz/Picture Press/Getty Images Plus; Elizabeth Beard/Moment; maurizio siani/Moment; maurizio siani/Moment; Barry Winiker/Stockbyte; U8: 10'000 Hours/DigitalVision; momentimages; Louis Turner; Alexander Walter/DigitalVision; Abraham/Moment; Mikael Dubois/Publisher Mix; Igor Golovniov/EyeEm; aluxum/iStock/Getty Images Plus; PhotoAlto/Frederic Cirou; 3alexd/iStock/Getty Images Plus; TokioMarineLife/iStock/Getty Images Plus; PhonlamaiPhoto/iStock/Getty Images Plus; RapidEye/E+; Suparat Malipoom/EyeEm; frema/iStock/Getty Images Plus; monkeybusinessimages/iStock/Getty Images Plus; U9: Boston Globe; Andrew Brookes/Cultura; 10'000 Hours/DigitalVision; Rubberball/ Mike Kemp; Michael Blann/DigitalVision; Dan Dalton/Caiaimage; GoodLifeStudio/ DigitalVision Vectors; Fentino/E+; The AGE/Fairfax Media; miodrag ignjatovic/E+; fstop123/E+; REV3: Sky Noir Photography by Bill Dickinson/Moment; U10: Trevor Williams/DigitalVision; Juanmonino/E+; Fuse/Corbis; Ken Reid/The Image Bank/Getty Images Plus; xavierarnau/E+; maxicake/iStock/Getty Images Plus; Junior Gonzalez; YinYang/E+; kupicoo/E+; Jose Luis Pelaez/Photodisc; Maskot; sturti/E+; twomeows/ Moment; U11:

VCG/Visual China Group; TANG CHHIN SOTHY/AFP; PHILIPPE LOPEZ/AFP; anilakkus/iStock/Getty Images Plus; Donald Bowers/Stringer/Getty Images Entertainment; NASA/Handout/Getty Images News; SeppFriedhuber/E+; JohnnyGreig/E+; Stephen Marks/The Image Bank/Getty Images Plus; cglader/iStock/Getty Images Plus; KatarzynaBialasiewicz/iStock/Getty Images Plus; Nataba/iStock/Getty Images Plus; AndreyPopov/iStock/Getty Images Plus; U12: ANDY BUCHANAN/AFP; Devon Strong/The Image Bank/Getty Images Plus; Roberto Ricciuti/GettyImages Entertainment; FabianCode/DigitalVision Vectors; mrPliskin/iStock/Getty Images Plus; Sal73it/iStock/Getty Images Plus; Tetra Images; Carlos Alvarez/Stringer/Getty Images Entertainment; DenKuvaiev/iStock/Getty Images Plus; Nick Dolding/DigitalVision; Westend61; Indeed; Flashpop/DigitalVision; trinetuzun/iStock/Getty Images Plus; REV4: Stephan Tirwes: gawrav/F+.

The following photographs are source from other libraries/sources.

U1: Copyright © Hailey Dawson. Reproduced with kind permission of Yong Dawson; U6: Dinodia Photos/Alamy Stock Photo; Copyright © Kyle MacDonald. Reproduced with kind permission; U10: Copyright © Telegraph Media Group Limited 2015; U12: Copyright © JD Dworkow.

Front cover photography by Bernhard Lang/Stone/Getty Images Plus/Getty Images.

Illustrations

U1, U3: Alessandra Ceriani (Sylvie Poggio Artists Agency); U4: Denis Cristo (Sylvie Poggio Artists Agency); U9: Ana Djordjevic (Astound US); U12: Lyn Dylan (Sylvie Poggio Artists Agency).

Audio production by CityVox, New York.

EVOLVE

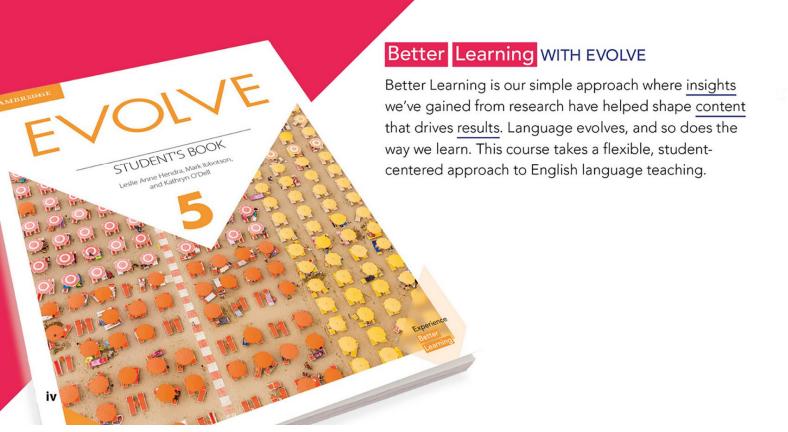
SPEAKING MATTERS

EVOLVE is a six-level American English course for adults and young adults, taking students from beginner to advanced levels (CEFR A1 to C1).

Drawing on insights from language teaching experts and real students, EVOLVE is a general English course that gets students speaking with confidence.

This student-centered course covers all skills and focuses on the most effective and efficient ways to make progress in English.

Confidence in teaching. Joy in learning.



Meet our expert speakers

Our expert speakers are highly proficient non-native speakers of English living and working in the New York City area.

Videos and ideas from our expert speakers feature throughout the Student's Book for you to respond and react to.

Scan the QR codes below to listen to their stories.



Wendy Sanchez-Vaynshteyn from Bolivia Data scientist



Bojan Andric from Serbia Interpreter



Carolina Hakopian from Brazil Dentist





Jacqueline Castañeda Nuñez from Mexico Urbanist



Lucia D'Anna from Italy Lead Promotion



Odil Odilov from Tajikistan Finance Assistant



INSIGHT

Research shows that achievable speaking role models can be a powerful motivator

CONTENT

Specialist

Bite-sized videos feature expert speakers talking about topics in the Student's Book.

RESULT

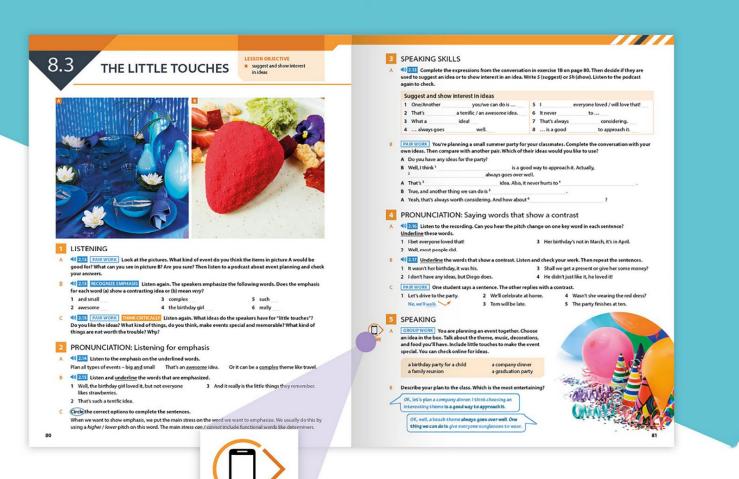
Students are motivated to speak and share their ideas

Student-generated content

EVOLVE is the first course of its kind to feature real student-generated content. We spoke to over 2,000 students from all over the world about the topics they would like to discuss in English and in what situations they would like to be able to speak more confidently. Their ideas are included throughout the Student's Book.

"It's important to provide learners with interesting or stimulating topics."

Teacher, Mexico (Global Teacher Survey, 2017)



Find it

INSIGHT

Research with hundreds of teachers and students across the globe revealed a desire to expand the classroom and bring the real world in.

CONTENT

FIND IT

Find it are smartphone activities that allow students to bring live content into the class and personalize the learning experience with research and group activities.

RESULT

Students engage in the lesson because it is meaningful to them.

Designed for success



Pronunciation

INSIGHT

Research shows that only certain aspects of pronunciation actually affect comprehensibility and inhibit communication.

CONTENT

EVOLVE focuses on the aspects of pronunciation that most affect communication.

RESULT

Students understand more when listening and can be clearly understood when they speak.

Insider English

INSIGHT

Even in a short exchange, idiomatic language can inhibit understanding.

CONTENT

Insider English focuses on the informal language and colloquial expressions frequently found in everyday situations.

RESULT

Students are confident in the real world





LESSON OBJECTIVE

write a complaint letter

HOW TO COMPLAIN EFFECTIVELY

Most large companies get hundreds of complaints – some silly and some serious. No matter how important your complaint is to you, it will just be added to a pile of complaints that a stressed-out customer service worker needs to read. So to be sure it makes the biggest impact, you must know how to state your complaint effectively. Follow these steps, and you're bound to get your problems solved.

MAKE SURE YOUR COMPLAINT IS VALID

Your concern needs to be realistic. For example, if fees for ending a
coll phone service contract early stop your form going to a cheaper cell
phone service provider, that's too bad. You should have understood
phone service provider, that's too bad. You should have understood
the contract. If, however, you have reches poor service, you have
the
right to end your contract early, or if your dopped your product and
then stepped on its discientally. It is your dist. But if a product breaks
when you set it down gently, it's sure to be faulty.

when you set cown geny; a sive to ever assay. So sive one stays. To ACHEVE
Do you want a refund, a replacement, or simply an apology? If you
want a refund, you where to at quiddly or you might lose your sight to
one. If you complain by phone, make a note of who you spoke to and
when, and follow up the call with a letter restating you complaint
and the response you go to on the phone. Do the same If you sent the
complaint through the company's weblies, you you have a record of it.

regionant mough the company's website, 50 you have a record or it.

A MAWYS ADDRESS A LETTER TO A SPECIFIC PERSON

is best to start with the customer service manager, (if you aim too

jh – for example, the company president—you will be waiting while

safe letter is passed around until it reaches the right person.) Find out

the things is marie and use their full title—Dr., Mr. Mrs., or Ms. A

be ching like using someoner's same can make a big impression.

INCLUDE YOUR DETAILS

when to include your full name, address, and any order or encenumbers near the top of the letter. If a company can't easily ou in their system, they may not respond.

ted from an article by Anna Tims in The Guardian

Read the article again. Which points apply to (1) both a complaint letter and a phone call and (2) only a complaint letter?

PAIR WORK THINKCRITICALLY Which three points in the article do you think would be the most effective? Why? Are there any points that won't have an effect? Why not?

KEEP COPIES
Make copies of all relevant documents – such as receipts, bank statements, order forms, and advertisements – and include them to support your complaint. If you want a new but stained couch replaced, include a photo of the damage

CHECK YOUR SPELLING
Carelessly written letters sugge

BE POLITE AND REASONABLE

✓ NAME NAMES

If you mention the unhelpful attitude of, for example, a store manager or customer service representative, try to include their names.

SET A DEADLINE

MAKE SURE YOUR COMPLAINT ARRIVES
Send all letters by certified mail or special delivery so the
company can't deny receiving them. If you use email, ask the
person to confirm once they get it.

consumer affairs (n) a system related to protecting people who buy products and services faulty (ad) not perfectly made or does not work correctly sloppy (ad)) not being careful or making an effort e

2 WRITING

Read Karen's letter to the customer service manager of Markus Appliances. What's the problem? Why is she not happy with the sales manager's response? What does she want?



Deat Mr. Edwards, I am writing to complain about the above washing machine, which I bought during your Summer Sale on July 15. I purchased it for \$175.99 at the Main Street branch of Markus Applainces and include a copy of the receipt as proof of purchase. After the machine was delivered, I titled to use II, but I wouldn't trum on. I checked the connection, which was fine, but the machine had no power. I immediathly returned to the store and explained the problem to the sales manager, Rob Clark. At first, he suggested there was something wrong with the power in my house. When I insisted that the machine was flushy be said. "Servy, but you to bought it during the half price sale. We don't accept the return of sale items."

I find this unacceptable. First, the item is obviously faulty. Second, your company

I would like your company to pick up the washing machine from my house and send me a refund of \$175.99. I look forward to hearing from you within the next ten days.

PAIR WORK THINK CRITICALLY Which of the tips in the article in exercise 1A on page 82 did Karen follow?

AVOID RUN-ON SENTENCES AND SENTENCE FRAGMENTS Read about two kinds of sentences to avoid in more formal writing. Look at the examples below. How could the sentences be improved? Then find good versions of each in Karen's letter in exercise 2A.

Run-on sentences (They go on and on.)

- Tam writing to complain about the above washing machine, which I bought during your Summer Sale on July 15 for \$175.99 at the Main Street branch of Markus Appliances and for which I include a copy of the receipt as proof of purchase. Sentence fragments (Incomplete sentences)
- 2 Went back to the store. Explained problem to sales manager Rob Clark.
- 3 Unacceptable. First, obviously faulty.



REGISTER CHECK

In formal written complaints, we

often use expressions like I find, I feel, I believe, or I think to make

statements less direct and more

This is unacceptable. Mr. Clark should be friendlier. Less direct

. 0

and this unacceptable.

I Mr. Clark should be friendlie

WRITEIT

FUNN You're going to write a complaint letter. Choose an idea in the box or something you experienced yourself. With a partner, describe the problem and how you want the company to solve it. Then look at the letter in exercise 2A. What type of information should each paragraph contain in a complaint letter? How will you start and end the letter?

E Write your complaint letter.

REGISTER CHECK

In formal written complaints, we often use expressions like I find, I feel, I believe, or I think to make statements less direct and more polite.

Direct

This is unacceptable. Mr. Clark should be friendlier.

Less direct

I find this unacceptable. I feel Mr. Clark should be friendlier.

Register check

INSIGHT

Teachers report that their students often struggle to master the differences between written and spoken English.

CONTENT

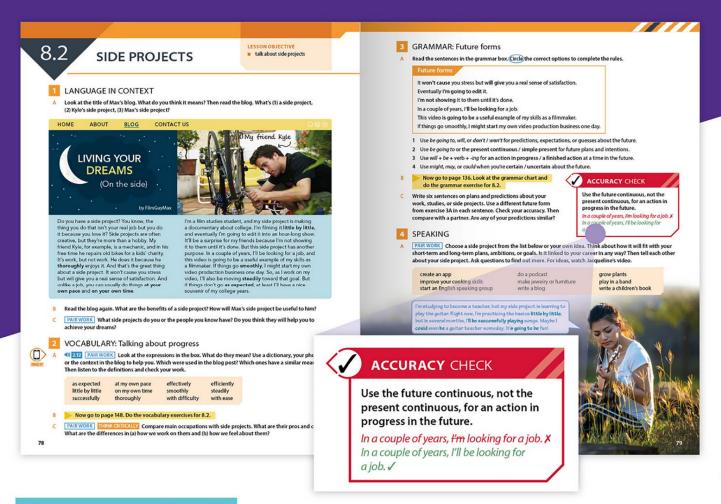
Register check draws on research into the Cambridge English Corpus and highlights potential problem areas for learners.

RESULT

Students transition confidently between written and spoken English and recognize different levels of formality as well as when to use them appropriately.

"The presentation is very clear, and there are plenty of opportunities for student practice and production."

Jason Williams, Teacher, Notre Dame Seishin University, Japan



Accuracy check

INSIGHT

Some common errors can become fossilized if not addressed early on in the learning process.

CONTENT

Accuracy check highlights common learner errors (based on unique research into the Cambridge Learner Corpus) and can be used for selfediting.

RESULT

Students avoid common errors in their written and spoken English.

You spoke. We listened.

Students told us that speaking is the most important skill for them to master, while teachers told us that finding speaking activities which engage their students and work in the classroom can be challenging.

That's why EVOLVE has a whole lesson dedicated to speaking: Lesson 5, *Time to speak*.

Time to speak

INSIGHT

Speaking ability is how students most commonly measure their own progress, but is also the area where they feel most insecure. To be able to fully exploit speaking opportunities in the classroom, students need a safe speaking environment where they can feel confident, supported, and able to experiment with language.

CONTENT

Time to speak is a unique lesson dedicated to developing speaking skills and is based around immersive tasks which involve information sharing and decision making.

RESULT

Time to speak lessons create a buzz in the classroom where speaking can really thrive, evolve, and take off, resulting in more confident speakers of English.





Experience Better Learning with EVOLVE: a course that helps both teachers and students on every step of the language learning journey.

Speaking matters. Find out more about creating safe speaking environments in the classroom.

EVOLVE unit structure

Unit opening page

Each unit opening page activates prior knowledge and vocabulary and immediately gets students speaking.

Lessons 1 and 2

These lessons present and practice the unit vocabulary and grammar in context, helping students discover language rules for themselves. Students then have the opportunity to use this language in well-scaffolded, personalized speaking tasks.

Lesson 3

This lesson is built around an off-the-page dialogue that practices listening skills. It also models and contextualizes useful speaking skills. The final speaking task draws on the language and strategies from the lesson.

Lesson 4

This is a skills lesson based around an engaging reading text. Each lesson asks students to think critically and ends with a practical writing task.

Lesson 5

Time to speak is an entire lesson dedicated to developing speaking skills. Students work on collaborative, immersive tasks which involve information sharing and decision making.

CONTENTS

	Learning objectives	Grammar	Vocabulary	Pronunciation
Unit 1 Step forward	 Talk about how we deal with change Talk about past difficulties Discuss issues and agree strongly Write an opinion essay Talk about daily life in the past 	Present habitsPast habits	Facing challengesDescribing annoying things	 Listening for main stress Saying /tʃ/
Unit 2 Natural limits	 Talk about exploration and research Talk about life forms in different environments Exchange important information Write a description of an area Plan an outdoor experience 	 Comparative structures Superlative structures; ungradable adjectives 	Space and ocean explorationThe natural world	 Listening for weak forms and rhythm Saying /w/ and /v/
Unit 3 The way I am	 Talk about personality types Talk about things you love or hate Make and respond to requests Write a personal statement for a job application Interview for a full-time position 	 Relative pronouns; reduced relative clauses Present participles 	Describing personalityStrong feelings	 Listening for /t/ at the ends of words Using polite intonation for requests
	Review 1 (Review of Units 1–3)			- N
Unit 4 Combined effort	 Talk about your support team in life Make decisions Discuss advantages and disadvantages Write a summary Plan a fund-raising event 	 Adding emphasis: so that, such that, even, only Reflexive pronouns; pronouns with other/ another 	Professional realationshipsAssessing ideas	 Listening for consonant-vowel linking between words Using stress in compounds
Unit 5 The human factor	 Discuss how new technology can help people Discuss the future of communication Consider and contrast ideas Write an online comment with examples Plan a community improvement project 	 Real conditionals Conditionals: alternatives to if 	Dealing with emotionsWillingness and unwillingness	 Listening for lower pitch information Saying front vowels /ɪ/, /e/, and /æ/
Unit 6 Expect the unexpected	 Describe unexpected fame Talk about unexpected situations Make assumptions Write an interesting story Tell a story 	Narrative tensesReported speech with modal verbs	Talking about fameReporting verbs	 Listening for complex verb phrases Saying short and long vowels

Listening	Speaking skills	Reading	Writing	Speaking
Upgrade ■ A conversation between two coworkers	Discuss issues and agree strongly	Back to basics ■ An article about the Maker Movement	An opinion essay ■ Organize information	 Talk about your attitude toward change Talk about things from when you were younger that aren't around anymore Compare things in your past and present life Talk about the Maker Movement Time to speak Talk about what life was like in a past decade
Finding out ■ A conversation between a guide and a tourist	Exchange information	Extreme living An interview about living in Antarctica	A description of an area Use numerical words and phrases	 Talk about the most important areas of research and exploration Talk about life forms in difficult environments Give advice on doing a free-time activity you enjoy Talk about living in an extreme environment Time to speak Plan an outdoor vacation
Asking for favors Conversations between an intern, an employee, and their bosses	 Make and respond to requests 	The right job for me ■ An advertisement for jobs in a zoo	A personal statement Compose and evaluate a personal statement	 Talk about introverts and extroverts Talk about how different things or experiences make you feel Make and respond to requests Talk about a job you would like to do and a job you would be best at Time to speak Interview a job candidate
Two people, one job ■ A counseling session on job sharing	■ Discuss advantages and disadvantages	The me team ■ An article about disadvantages of teamwork	Summary of an article Summarize main points	 Talk about an experience of coordinating a group of people Talk about making group decisions Discuss advantages and disadvantages of job sharing Talk about your attitude toward teamwork Time to speak Discuss organizing a fund-raising event
Stop blaming gaming A TV debate about video games	■ Consider and contrast ideas	What language barrier? ■ An article about translation apps	Online comments State opinion and give examples	 Discuss how VR programs can help people in different areas of life Discuss how the development of technology can affect the way we communicate with different people Discuss benefits of video games Discuss translation apps Time to speak Plan a community improvement campaign
Something in the water An interview with a couple who thought they saw a shark	 Make, contradict, and clarify assumptions 	Getting it wrong ■ Posts about being in the wrong place at the wrong time	A story ■ Make a story interesting	 Tell a story about someone who went viral Talk about managing expectations Describe an interesting experience Talk about unexpected situations resulting from small mistakes Time to speak Tell a story for a contest

	Learning objectives	Grammar	Vocabulary	Pronunciation	
Unit 7 Priorities	 Discuss worthwhile experiences Talk about purchases Bargain for a purchase Write a for-and-against essay Negotiate a boat trip 	 Gerunds and infinitives after adjectives, nouns, and pronouns Infinitives after verbs with and without objects 	Positive experiencesMaking purchases	■ Listening for vowel linking between words ■ Saying /ŋ/	
Unit 8 Small things matter	 Talk about neatness and messiness Talk about side projects Suggest and show interest in ideas Write a complaint letter Make a podcast on ways to reduce stress 	Modal-like expressions with beFuture forms	 Describing neatness and messiness Talking about progress 	Listening for emphasisSaying words that show a contrast	
Unit 9 Things happen	 Talk about how your life might be different Talk about mistakes Reassure someone about a problem Write an article giving tips Talk about key events in your life 	Unreal conditionalsWishes and regrets	Luck and choiceCommenting on mistakes	 Listening for different word groups Using intonation in conditional sentences 	
	Review 3 (Review of Units 7-9)				
Unit 10 People, profiles	 Talk about people's characteristics Talk about customer research Give your impressions Write a professional profile Develop a plan to improve a company website 	Gerunds after prepositionsCausative verbs	Describing characteristicsDescribing research	 Quoting from a text Recognizing /ei/, /ai/, and /oi/ 	
Unit 11 Really?	 Talk fake goods Talk about untrue information Express belief and disbelief Write a persuasive essay Share tips on solutions 	 Passive forms Passives with modals and modal-like expressions; passive infinitives 	Describing consumer goodsDegrees of truth	■ Listening for intonation on exclamations and imperatives ■ Saying /ou/ and /au/	
Unit 12 Got what it takes?	 Talk about talent Discuss how to make life better Describe your ambitions Write a review of a performance Give a presentation about yourself 	 Adverbs with adjectives and adverbs Making non-count nouns countable 	 Skill and performance Describing emotional impact 	 Listening for sounds that change Using syllable stress in words 	
	Review 4 (Review of Units 10–12)				
Grammar charts and practice, pages 129–140 Vocabulary exercises, pages 141–152					

Listening	Speaking skills	Reading	Writing	Speaking
A good bargain ■ Price negotiation for a purchase	■ Negotiate a price	Money's worth ■ An article about spending money on experiences vs. things	A for-and-against essay ■ Organize an essay	 Talk about your job or a job you would like to do Talk about purchases Talk about bargaining Discuss spending money on experiences vs. things Time to speak Negotiate features of a boat trip
The little touches ■ A podcast about event planning	Suggest and show interest in ideas	A smile goes a long way An article about complaining effectively	A complaint Avoid run-on sentences and sentence fragments	 Talk about qualities of a good roommate Talk about side projects Plan an event Discuss effective ways to complain Time to speak Discuss ways to reduce stress
My mistake ■ A radio phone- in about an embarrassing situation	■ Give reassurance	Good conversations ■ An online article about making small talk with strangers	An article ■ Parallel structures	 Talk about how your life might be different if you'd made different choices Talk about small regrets and make wishes Describe a problem and offer reassurance Discuss what makes a good conversationalist Time to speak Talk about your news at a school reunion
A careful choice A conversation between two friends discussing which company to order a cake from	■ Give your impressions	A professional profile An article about rewriting your professional profile	A professional profile ■ Use professional language	 Talk about the ways we like to be similar to or different from others Talk about your customer profile Choose a gym based on its online profile Give advice on writing a professional profile Time to speak Come up with tips on making the career section of a website attractive to potential employees
Believe it or not Two conversations about a NASA probe sent to the sun	Express belief and disbelief	Convince me ■ An article with tips on identifying fake product reviews	Persuasive essay ■ Use persuasive language	 Talk about counterfeit goods Talk about false stories you've read online Talk about rumors Discuss how to identify fake information Time to speak Talk about common problems people search for online and solutions for them
Maybe one day ■ A college interview for a theater program	 Describe ambitions; express optimism and caution 	Success behind the scenes A personal narrative by a guitar tech	A concert review ■ Show reason and result	 Talk about being good at something due to practice or natural talent Talk about small things you can do to make people happy Talk about your ambitions Talk about what contributes to success in a job Time to speak Make a presentation about yourself



UNIT OBJECTIVES

- talk about how we deal with change
- talk about past difficulties
- discuss issues and agree strongly
- write an opinion essay
- talk about daily life in the past

STEP FORWARD



START SPEAKING

- A Describe what you see in this picture. What do you think is special about the girl's right hand? Read the caption and check.
- B In what ways can 3D-printed objects improve our lives? How might a 3D-printed object cause us problems?
- Talk about something you often use or do that has improved your life. This could be an app, a gadget, or something else.
- With a partner, list some other helpful inventions.
 How can they help us? For ideas, watch
 Jacqueline's video.



